

EMS Complaints and Investigations Report

EMS Educators



Fiscal Year (FY) 2023

Complaints Related to Emergency Medical Services (EMS) Educators

Sources

Sources	Count
Anonymous	1
Client/Consumer/Patient	3
Employee	0
Internally Generated	6
Law Enforcement	0
Regulated Entity	1
Total	11

Reason and Basis	Count
Advertising	1
Criminal History	2
Course Issues	1
False Report	0
Fraud	1
Improper Record Keeping	0
Standard of Product	5
Unlicensed Person	0
Unprofessional Conduct	1
Total	11



Resolved	Count
Enforcement with Monitoring	3
No Violation	1
Substantiated	0
Warning Letter	2
Total	6

Remained Open	Count
Discipline Proposed Not Final	2
Under Investigation	3
Total	5

Discipline Taken	Count
Emergency Suspension	2
Emergency Suspension Ended in Probated Suspension	1
Probated Suspension	1
Suspension	1
Total	5

Resolved from Previous Years	Count
Probated Suspension	1
Revocation	0
Total	1

Remained Open with Total Days Open	
Reason and Basis	Days Open
EMS Course Issues	291
Failure to Provide Standard Care	74
Failure to Provide Standard Care	45
Failure to Provide Standard Care	45
Deception/Fraud/Bribery	10
Total Count of Open Cases	5

